

MEDIATION, CONFLICT RESOLUTION AND PEACEBUILDING INITIATIVE



DEFINING THE KEY CONCEPTS

Conflict prevention

Efforts to address grievances so that the onset of violent engagement or re-engagement is avoided.

Conflict management

A process to prevent the escalation of an ongoing conflict, and reduce its negative effects.

Conflict resolution

Using different methods of problem solving to resolve conflicts.

Negotiation

A problem-solving process where people willingly discuss their differences to reach a shared decision over their concerns. Helps find shared solutions to conflict.

Mediation

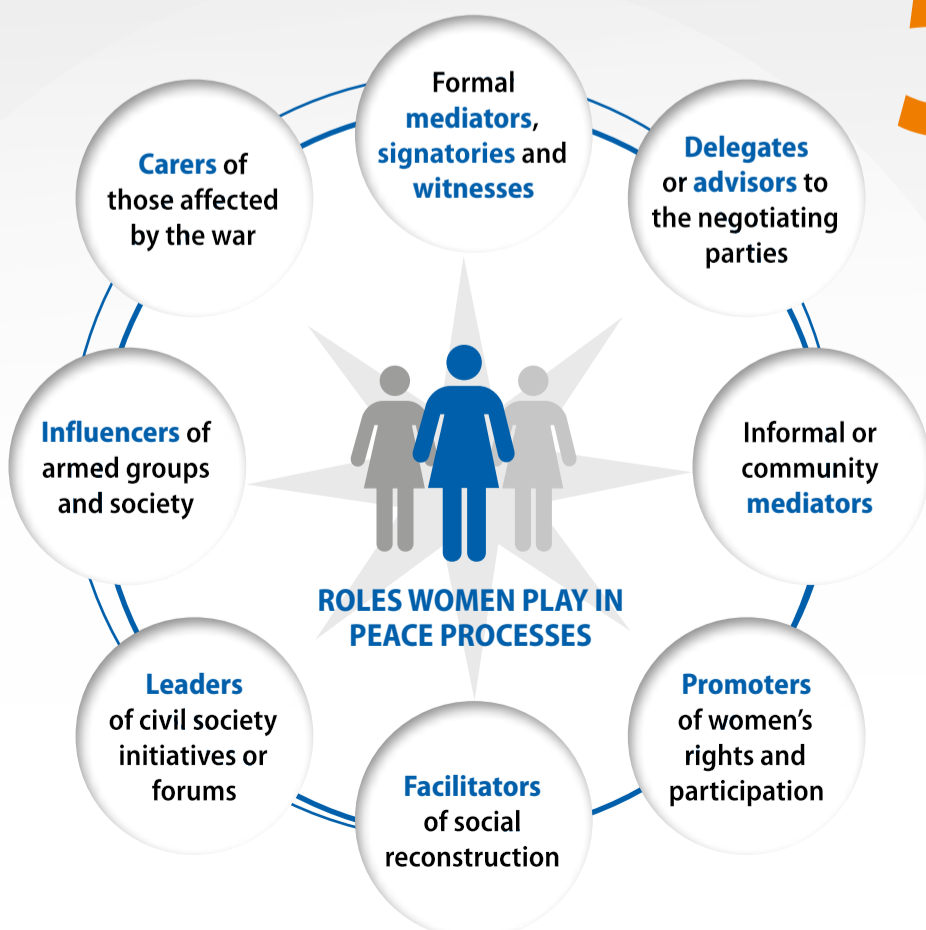
A voluntary, informal process that aims to resolve the differences between parties in conflict. This is done through an external party.



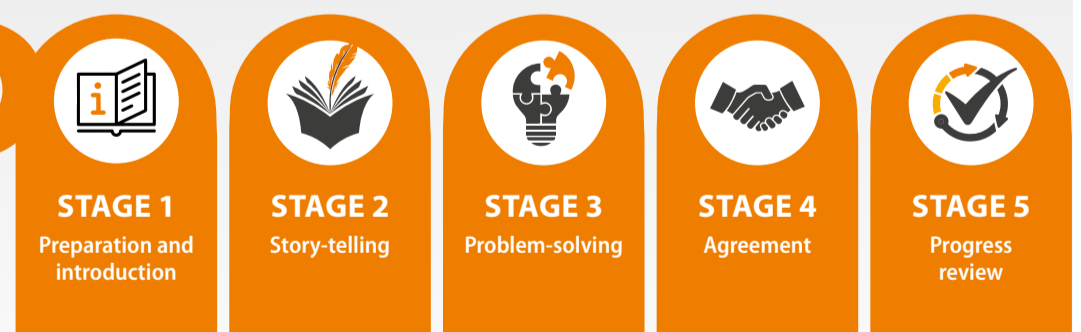
PEACEBUILDING 8 PILLARS OF POSITIVE PEACE



WOMEN IN PEACEBUILDING



5 STAGE MEDIATION MODEL



TRANSITION FROM NEGATIVE TO POSITIVE PEACE



sport, arts & culture

Department: Sport, Arts and Culture
REPUBLIC OF SOUTH AFRICA

ACTIVE, CREATIVE, WINNING AND SOCIALLY COHESIVE NATION

